

## CENTRAL BEDFORDSHIRE COUNCIL

At a meeting of the **SOCIAL CARE, HEALTH & HOUSING OVERVIEW & SCRUTINY COMMITTEE** held in Committee Room 1, Council Offices, High Street North, Dunstable, Bedfordshire on Thursday, 10 September 2009

### PRESENT

Cllr Miss A Sparrow (Chairman)  
Cllr A M Turner (Vice-Chairman)

Cllrs Mrs J Freeman  
Mrs R B Gammons  
Mrs S Goodchild

Cllrs Ms A M W Graham  
J Kane  
P Rawcliffe

Apologies for Absence: Cllrs P Freeman

Substitutes: Cllrs P Hollick

Members in Attendance: Cllrs D Bowater  
Mrs R J Drinkwater  
Mrs C Hegley,  
R A Baker

Officers in Attendance: Mrs J Ogley – Director of Social Care,  
Health & Housing  
Ms M Peaston – Senior Democratic Services  
Officer  
Miss C Powell – Overview and Scrutiny Officer  
Mr E Thompson – Assistant Director, Adult  
Social Care

Others in Attendance Mr A Morgan – Chief Executive, NHS  
Bedfordshire  
Mr B Smith – LINK

#### SCHH/09/27 **Apologies for Absence**

Apologies for absence were received from Councillor Paul Freeman. Councillor Hollick was present as his substitute.

#### SCHH/09/28 **Minutes**

The minutes of the meeting held on 13 August 2009 were approved as a correct record and signed by the Chairman.

#### SCHH/09/29 **Declarations of Interest**

There were no declarations of interest.

**SCHH/09/30 Chairman's Announcements and Communications**

The Chairman drew Members' attention to several forthcoming events which they might wish to attend.

The Chairman also indicated that she intended to vary the order of the agenda as follows: items 10, 11, 15, 13, 12, 14 although this might change in view of traffic problems which had prevented some officers and members being present at the beginning of the meeting.

**SCHH/09/31 Petitions**

There were no petitions.

**SCHH/09/32 Public Questions, Statements and Deputations**

There were no questions, statements or deputations from members of the public.

**SCHH/09/33 Disclosure of Exempt Information**

No matters containing exempt information were anticipated at the meeting.

**SCHH/09/34 Call-In**

There had been no matters of call-in.

**SCHH/09/35 Requested Items**

No items had been specifically requested by Members.

**SCHH/09/36 Bedfordshire Local Involvement Network (LINK) Update**

Bob Smith, Interim Vice-Chairman and Finance Officer of Bedfordshire LINK had prepared a report providing an update from Bedfordshire LINK, highlighting local health matters influencing LINK activity as defined by the Health and Social Care Act 2001.

Members were also advised that the Working Groups were scheduled to meet in September and had identified the "red" items which were currently a matter of priority for each Working Group.

**RESOLVED** to note the contents of the report.

**SCHH/09/37 Update on the Recovery and Improvement of Adult Social Care Services**

The Director of Social Care Health and Housing presented a report which had been submitted to the Executive on 18 August 2009 on the recovery and improvement of adult social care services.

The Committee recalled that it had previously been advised that performance in this area was well below the national average and that the service was therefore in crisis. The Council as a whole was responding to this through several measures. The Portfolio Holder and the Director for Social Care Health and Housing were setting up the governance arrangements to bring about the necessary improvements. A Recovery Programme Board had been put in place and had had its first meeting, chaired by the Chief Executive. A Member Reference Group would be meeting monthly, with its first meeting being held early in October. The Director for Social Care Health and Housing would be meeting on a six-weekly basis with the Regulator. It was noted that there were significant budget pressures and the Assistant Portfolio holder was playing a special role in working on the related budget.

It was noted that there were eleven key areas for improvement, safeguarding being one of them. In response to a question it was noted that the Recovery phase was expected to last a year with the programme taking a marked effect over a 3-year period.

**RESOLVED:-**

1. to note the contents of the report to the Executive;
2. to note the recommendations to the Executive;
3. to note the implications of the position regarding social care for the Council as a whole.

**SCHH/09/38 Quarter 1 Budget and Performance Information**

The Committee received a report highlighting the Quarter 1 performance for the Directorate. It was noted that there was no previous quarterly information as yet against which to compare. The Director explained that these were the key performance indicators including some national and Local Area Agreement indicators but many more were monitored within the Directorate. It was also noted that the current performance indicators in relation to social care were not very meaningful and that new national indicators for this area would be introduced in 2011.

It was noted that there were a variety of means of collecting data for measuring including the SWIFT system, which in a modified form was able to provide some performance information in relating to safeguarding.

Further to a question, it was noted that when performance reports were brought to the Committee, any more up to date information would be reported orally at the meeting.

The Committee welcomed the Director's suggestion that a presentation be given at the next meeting on the Local Area Agreement performance indicators and what they measured.

**RESOLVED:-**

1. That the report be noted;
2. that a presentation on the Local Area Agreement indicators be given at the next meeting to enable further understanding to be developed regarding what is counted and how it is measured.

**SCHH/09/39 Key Pressures Affecting NHS Bedfordshire**

Andrew Morgan, Chief Executive of NHS Bedfordshire, gave a brief presentation regarding the key pressures affecting NHS Bedfordshire. The slides are attached at **Appendix A**.

The Committee noted that Quality, Innovation, Productivity, Prevention (QIPP) provided the current focus for NHS Bedfordshire in view of the need to respond to the economic climate. Members were aware that there was uncertainty as to whether the existing financial commitment of the Government to health would remain in place following an general election which must be held before May 2010.

In response to a question on financial responsibilities regarding end of life care, the Chief Executive of Bedfordshire PCT commented that people must not be left in a state of uncertainty and advised that work was currently being undertaken to address the issues. He indicated that he would be working personally with the Directors of Health at Central Bedfordshire Council and Bedford Borough Council on them.

The Chief Executive of Bedfordshire PCT confirmed that practice-based commissioning gave opportunity for manoeuvring budgets to respond to local need.

The Committee noted that in response to the community nursing challenges in the south Bedfordshire area, primary healthcare team meetings had resumed and better management had been put in place, including the appointment of a new Chief Operating Officer who would take up his post next week.

Proposals for Leighton Buzzard Community Hospital were currently being developed in response to local pressure but the Chief Executive of Bedfordshire PCT commented that it must be service driven, properly planned and on an appropriate site. He also pointed out that funding spent on this would not be available for spending on other provision.

A question was put as to how practice based admissions were monitored. In response the Chief Executive of Bedfordshire PCT confirmed that the 5-year commissioning span avoided maverick admission activity as local and national policy had to be adhered to.

The Committee noted the presentation and thanked the Chief Executive of Bedfordshire PCT.

**SCHH/09/40 Consultation Feedback - Homelessness Event**

The Committee deferred consideration of this item to the next meeting.

**SCHH/09/41 Directorate Overview: Safeguarding Vulnerable Adults**

The Assistant Director, Social Care gave a presentation entitled *Safeguarding Adults – Everyone’s Business*. The slides are attached at **Appendix B**.

Comments were made regarding the need for carers, who included daughters and sons and other family members, to receive sufficient support particularly when undergoing stressful periods of looking after another adult whilst leading busy lives themselves. It was noted that the social care intervention aimed to support the whole family, not only the vulnerable adult, and that safeguarding vulnerable people was everyone’s business not only that of professionals.

It was noted that there had been serious incidences of abuse of vulnerable adults in the past in part of the region but that the problems had been addressed and resolved. Robust risk enablement policies were in place which provided for safeguarding measures to be put in place when they were called for.

Members were concerned that the personalisation agenda should not put vulnerable people at risk of financial abuse and that the cost implications of personalisation could be significant. It was noted that ways must be found of achieving more for less cost. Adequate training was vital and must remain a requirement of service providers.

**RESOLVED** that the presentation be noted.

**SCHH/09/42 Revised Work Programme**

The Committee received a report setting out the current work programme. Under item Quarter 1 Budget and Performance Information (minute 38 above refers) the Committee had already indicated that it wished to receive a presentation at its next meeting regarding performance indicators.

In response to a question it was noted that David Levitt, Bedfordshire PCT had been invited to attend the next meeting when the item Substantial Variations and Developments of Health Services would be considered.

It was noted that issues in relation to carers had been raised during discussion earlier on at this meeting and that this was an area which might be suitable for further work. The Director indicated that she would discuss this with the Portfolio Holder with a view to work being carried out in this area in due course.

The Director also raised the issue of the Transformation agenda and indicated that it would be valuable for a Task Group to undertake some work in this area.

A discussion ensued regarding the Committee's opportunities for responding to the Green Paper *Shaping the Future of Care Together*. It was noted that the Green Paper would be considered at the Committee's next meeting in October, and would be on the Executive's agenda at its November meeting. Two workshops were planned in relation to the Green Paper on 14 and 16 October and members of the Committee indicated that they were planning to attend one of these. Members asked for an opportunity to process the outcomes soon afterwards to fit in with the Executive's deadlines. Arrangements would be made in due course either for a special Committee meeting or some other approach to enable this.

In response to a suggestion that the Government consultation on local authority financial matters, including in relation to housing, be added to the Work Programme the Director indicated that she would be discussing with the Portfolio Holder how this would be addressed.

**RESOLVED:-**

1. to approve the Work Programme subject to the addition of an item at the next meeting to receive a presentation regarding performance indicators;
2. to add to the Work Programme an indication that a Task Group on Transformation would be undertaken in due course.

**SCHH/09/43 Executive's Forward Plan of Key Decisions**

The Committee received and considered the Executive's Forward Plan of Key Decisions for the period starting 1 October 2009.

In response to a question the Director of Social Care Health and Housing assured Members that the standing item in relation to Property Acquisitions and Disposals Monitoring would not involve action which the appropriate Directors and Assistant Directors were not conversant with.

A suggestion was made that item 10 on the Forward Plan, Local Transport Plan, should be the subject of debate at Overview and Scrutiny Management Panel to determine an inclusive approach from the various Overview and Scrutiny Committees.

**RESOLVED** to note the Executive's Forward Plan of Key Decisions for the period starting 1 October 2009.

**SCHH/09/44 Date of Next Meeting**

The Committee noted that the next meeting would be held on 15 October 2009 (revised from the previously scheduled date of 8 October) at the Council Offices, High Street North, Dunstable starting at 10.00am.

**Note:** A seminar on Adult Care Services would follow directly afterwards and a working lunch would be arranged for Committee members.

Date .....

Chairman .....

(Note: The meeting commenced at 10.00 a.m. and concluded at 12.45 p.m.)

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# Key pressures affecting NHS Bedfordshire 10 September 2009

Andrew Morgan  
Chief Executive  
NHS Bedfordshire

# Background

- Formed in October 2006
- Local leader of the NHS
  - Understand needs
  - Plan health and health services
  - Fund health services
  - Assurance of outcomes and quality
- Budget of £575m
- Population of circa 420,000
- Commissioner and provider

# Current Agenda

- Delivering 'A Healthier Bedfordshire'
- Delivering the Operational Plan
- Quality, Innovation, Productivity, Prevention (QIPP)
- World Class Commissioning
- Ceasing to be a provider
- Practice Based Commissioning
- Partnership agenda
- Demand Management
- Swine Flu

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# Safeguarding Adults 'Everyone's Business'

Ed Thompson  
Asst Director – Adult Social Care

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*"I want people to be as outraged by the abuse of an older person as they are by the abuse of a child. Sadly we are nowhere near that as a society but that culture has to change"*

(Ivan Lewis MP Care Services Minister - 2007)



# Background

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'No Secrets' (DOH – 2000)

Gov. guidelines on multi-agency working with Local Authority as lead agency

'Safeguarding Adults' (ADASS -2005)

From 'vulnerable adults' & 'adult protection' to Safeguarding Adults

Review/consultation period

New legislation/responsibilities?

# What is Safeguarding?

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## Abuse is

' A violation of an individuals human and civil rights by any other person or persons'

*DH 2000 'No Secrets'*

## Safeguarding is:

"all work which enables an adult who is or may be eligible for community care services to retain independence, well being and choice **and** to access their human right to live a life that is free from abuse and neglect"



# What is Safeguarding? 2

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The current definition for a vulnerable adult is:

“ A vulnerable adult is defined as a person aged 18 or over who is or who may be in need of community care services by reason of mental or other disability, age or illness; and who is or who may be unable to take care of himself or herself, or unable to protect himself or herself against significant harm or exploitation”

- Strong links to Dignity in Care
- Some groups of adults experience a higher incidence of abuse

# Main forms of abuse

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- Physical
- Emotional/Psychological
- Neglect/Deprivation
- Sexual Abuse
- Financial Abuse
- Discrimination
- Institutional Abuse

# Where might abuse happen?

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- Residential or nursing homes
- Sheltered housing
- People's own home
- Hospitals
- Workplaces
- Day centres
- Public places

# What is the Incidence?



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National Study focused on older people published in  
2007

- 4% (342,000) reported neglect or abuse  
Perpetrator was known to the person

If applied to Central Bedfordshire

- 4% = 1456 older people  
Other groups of people??

# Strategic Direction

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- Joint Safeguarding Adults Partnership Board
- Performance Improvement Plan
- Recruit to Safeguarding Manager Post
- Robust collection of data to aid intelligence
- Individual budgets – increased risk
- Joined up work with partners
- Increase training across partnership
- Improve general awareness - publicity

# Key Messages

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Safeguarding is 'Everyone's Business'

Everyone needs to be aware of:

- Operating zero tolerance of abuse
- Understanding what is abuse
- Different types of abuse
- Recognising signs and symptoms of abuse
- Know how to report suspected abuse
- Sharing intelligence about possible adults at risk
- Prevention through promoting good practice

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*We want people to be as outraged by the  
abuse of any vulnerable person in our  
society as they are by the abuse of a child.*

## ***What is the role for Elected Members?***

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- Safeguarding Champion
- All to be champions
- Promote corporately
- Role as community leaders
- Community engagement
- Scrutiny and governance





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# Safeguarding Adults 'Everyone's Business'

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